

## Message Centre: How to CC

The **Carbon Copy (CC)** functionality can be used on Message Center to include another recipient in the message being sent.

To CC a recipient first type in the LastName, FirstName of the recipient in the CC: row. You can also

click the **Binoculars** Icon to access your Address Book if you need to search for a particular person.

Patient:	TESTCSTSQ, THREE WENDY	m	Caller: TESTCS	TSQ, THREE WENDY	Caller #	H (604)888-888	
To:							
CC:			Provider:	TestAMB, GeneralMedicin	e-Physician1, MD 🃸	To consume	
Subject:	General Message			~	Save to Chart A	s: Phone Messag	
Attachments       Browse Documents       Other Attachments							

## **Use the Address Book**

The Address Book allows you to search all the possible recipients.

To search for your intended recipient:

- 1. Type in the Last Name of your intended recipient in the highlighted field.
- 2. Select the Name of the recipient in the search results.
- 3. Click Add.

Repeat steps 1-3 for additional recipients.

4. Click **OK** to complete.



Once you click **OK** the recipients you have selected will be added to the CC row, these recipients will receive a Carbon Copy of the email.

Address Book – 🗆 🗙							
Internal							
Type a name or select from list: 1	Show names from						
testamb	Global Address Bo	pok v					
Personnel OPool Obistribution List  Right click to add/remove a name in the nersonal address book							
	Send to						
Name     Position       TestAMB, ClerkAdvanced-Scheduling1     Scheduling - Clerk Advanced       TestAMB, ClerkAdvanced-Scheduling3     Scheduling - Clerk Advanced       TestAMB, GeneralMedicine-Physician     Physician - General Medicine       TestAMB, Nurse-Ambulatory1     Ambulatory - Nurse       TestAMB, Nurse-Ambulatory2     Ambulatory - Nurse       TestAMB, OrthopedicTechnician-Ambu     Ambulatory - Ottopedic Technician       TestAMB, Ottraech-Nurse     Nurse - Outreach       TestAMB, PlasticSurgeon-Physician, MD     Physician - Plastic Surgeon       TestAMB, Surgeon-Physician, MD     Physician - Surgeon	2 3 Add Remove						
More							
		4 OK Cancel					

## **Remove a Recipient**

1. Click the red X next to the name of the recipient, to remove a recipient.

Patient:	TESTCSTSQ, THREE WENDY	Caller	TESTCSTSQ, THREE WENDY					
To:								
CC:	TestAMB, Nurse-Ambulatory 🗙	Å	Provider: TestAMB, GeneralMed					
Subject:	General Message		1					
Attachments								
Br	owse Documents Other Attachments							